UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

Oleg Amelko, individually and on behalf of all others similarly situated;

Plaintiff,

Civil Action No: 1:21-cv-4500

CLASS ACTION COMPLAINT

DEMAND FOR JURY TRIAL

-v.-

Pressler, Felt & Warshaw, LLP,

Midland Credit Management, Inc.

based upon Plaintiff's personal knowledge.

Defendant(s).

Plaintiff Oleg Amelko ("Plaintiff") brings this Class Action Complaint by and through his attorneys, Horowitz Law, PLLC, against Defendants Pressler, Felt & Warshaw, LLP ("Pressler") and Midland Credit Management, Inc. ("MCM"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are

INTRODUCTION/PRELIMINARY STATEMENT

1. Congress enacted the Fair Debt Collection Practices Act ("the FDCPA") in 1977 in

response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection

practices by many debt collectors." 15 U.S.C. §1692(a). At that time, Congress was concerned

that "abusive debt collection practices contribute to the number of personal bankruptcies, to

material instability, to the loss of jobs, and to invasions of individual privacy." Id. Congress

concluded that "existing laws...[we]re inadequate to protect consumers," and that "the effective

1

collection of debts" does not require "misrepresentation or other abusive debt collection practices." 15 U.S.C. §§ 1692(b) & (c).

2. Congress explained that the purpose of the Act was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged." *Id.* § 1692(e). After determining that the existing consumer protection laws were inadequate. *Id* § 1692(b), Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. Id. § 1692k.

JURISDICTION AND VENUE

- 3. The Court has jurisdiction over this class action pursuant to 28 U.S.C. § 1331 and 15 U.S.C. § 1692 et. seq. The Court has pendent jurisdiction over the State law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2) as this is where the Plaintiff resides, as well as where a substantial part of the events or omissions giving rise to the claim occurred.

NATURE OF THE ACTION

- 5. Plaintiff brings this class action on behalf of a class of consumers under § 1692 et seq. of Title 15 of the United States Code, commonly referred to as the Fair Debt Collections Practices Act ("FDCPA"), and
 - 6. Plaintiff is seeking damages and declaratory relief.

PARTIES

7. Plaintiff is a resident of the State of New York, County of Richmond.

- 8. Defendant Pressler is a "debt collector" as the phrase is defined in 15 U.S.C. § 1692(a)(6) and used in the FDCPA, with an address for service at 7 Entin Road, Parsippany, New Jersey 07054.
- 9. Upon information and belief, Defendant Pressler uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to collect debts alleged to be due another.
- 10. Defendant MCM is a "debt collector" as the phrase is defined in 15 U.S.C. § 1692(a)(6) and used in the FDCPA, with an address for service at c/o Corporation Service Company 80 State Street, Albany, NY 12207.
- 11. Upon information and belief, Defendant MCM uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to collect debts alleged to be due another.

CLASS ALLEGATIONS

- 12. Plaintiff brings this claim on behalf of the following case, pursuant to Fed. R. Civ. P. 23(a) and 23(b)(3).
 - 13. The Class consists of:
 - a. all individual consumers with addresses in the State of New York;
 - b. to whom Defendant Pressler sent an initial collection letter;
 - c. on behalf of Defendant MCM;
 - d. attempting to collect a consumer debt;
 - e. where the letter does not identify any entity as the current creditor;
 - f. which letter was sent on or after a date one (1) year prior to the filing of this action and on or before a date twenty-one (21) days after the filing of this action.

- 14. The identities of all class members are readily ascertainable from the records of Defendants and those companies and entities on whose behalf they attempt to collect and/or have purchased debts.
- 15. Excluded from the Plaintiff Class are the Defendants and all officers, members, partners, managers, directors and employees of the Defendants and their respective immediate families, and legal counsel for all parties to this action, and all members of their immediate families.
- 16. There are questions of law and fact common to the Plaintiff Class, which common issues predominate over any issues involving only individual class members. The principal issue is whether the Defendant Pressler's written communications to consumers, in the forms attached as Exhibit A, violate 15 U.S.C. §§ 1692e, 1692f, and 1692g.
- 17. The Plaintiff's claims are typical of the class members, as all are based upon the same facts and legal theories. The Plaintiff will fairly and adequately protect the interests of the Plaintiff Class defined in this complaint. The Plaintiff has retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiff nor his attorneys have any interests, which might cause them not to vigorously pursue this action.
- 18. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:
 - a. <u>Numerosity:</u> The Plaintiff is informed and believes, and on that basis alleges, that the Plaintiff Class defined above is so numerous that joinder of all members would be impractical.

- b. <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Plaintiff Class and those questions' predominance over any questions or issues involving only individual class members. The principal issue is whether the Defendant Pressler's written communications to consumers, in the forms attached as Exhibit A violate 15 U.S.C. § 1692e.
- c. <u>Typicality:</u> The Plaintiff's claims are typical of the claims of the class members.

 The Plaintiff and all members of the Plaintiff Class have claims arising out of the Defendant Pressler's common uniform course of conduct complained of herein.
- d. Adequacy: The Plaintiff will fairly and adequately protect the interests of the class members insofar as Plaintiff has no interests that are adverse to the absent class members. The Plaintiff is committed to vigorously litigating this matter. Plaintiff has also retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiff nor his counsel have any interests which might cause them not to vigorously pursue the instant class action lawsuit.
- e. <u>Superiority:</u> A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense that individual actions would engender.
- 19. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that the questions of law and fact common to members of the Plaintiff

Class predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.

20. Depending on the outcome of further investigation and discovery, Plaintiff may, at the time of class certification motion, seek to certify a class(es) only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

FACTUAL ALLEGATIONS

- 21. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered above herein with the same force and effect as if the same were set forth at length herein.
- 22. Prior to August 11, 2020, a debt obligation was allegedly created on a Home Depot Consumer credit card. (hereinafter "Home Depot").
- 23. The alleged debt arose out of transactions in which money, property, insurance or services, which are the subject of the transaction, are primarily for personal, family or household purposes.
 - 24. The alleged Home Depot obligation is a "debt" as defined by 15 U.S.C. § 1692a(5).
 - 25. MCM is a "creditor" as defined by 15 U.S.C. § 1692a(4).
 - 26. Pressler is a "creditor" as defined by 15 U.S.C. § 1692a(4).
 - 27. The Plaintiff is a "consumer" as defined by 15 U.S.C.§ 1692a (3).
- 28. Defendants collect and attempts to collect debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of themselves or other creditors using the United States Postal Services, telephone and internet.

Violation – August 11, 2020 Collection Letter

- 29. On or about August 11, 2020, Defendant Pressler on behalf of MCM, sent Plaintiff an initial collection letter (the "Letter") regarding the alleged Home Depot debt. (See Exhibit A.)
- 30. Nowhere in the Letter is any entity identified as the current creditor of the alleged debt.
 - 31. Nowhere in the Letter is it stated to whom the debt is currently owed.
- 32. The Letter states "This is to notify you that on 10/28/2019 MIDLAND CREDIT MANAGEMENT, INC. purchased your CITIBANK, N.A. (THE HOME DEPOT CONSUMER), account number ending in 1124, which has now been placed with Pressler, Felt & Warshaw, LLP for collection."
 - 33. However, no person or entity is identified as the "current creditor".
- 34. Stating that MCM "purchased your.... account" does not make it clear to the Plaintiff if this party is the current creditor, or what exactly their role is in the collections process, other than that they purchased the Home Depot account at some point.
 - 35. Based on the Letter, Plaintiff did not know the identity of the current creditor.
- 36. It is deceptive not to clearly state who is the current creditor in a collection letter send to a consumer.
- 37. The law requires that an initial collection letter must specifically and clearly state who is the current creditor.
- 38. Defendants failed to provide the consumer with a proper initial communication letter by failing to clearly identify the current creditor of the debt.
 - 39. Due to Defendant's actions, Plaintiff was confused.
 - 40. Plaintiff was misled as to the status of the debt and to his rights.

- 41. Defendant's actions were false, deceptive, and/or misleading.
- 42. Plaintiff was concerned and confused by the Letter.
- 43. Plaintiff was therefore unable to evaluate his options of how to handle this debt.
- 44. Because of this, Plaintiff expended time, money, and effort in determining the proper course of action.
 - 45. In addition, Plaintiff suffered emotional harm due to Defendant's improper acts.
- 46. These violations by Defendants were knowing, willful, negligent and/or intentional, and Defendants did not maintain procedures reasonably adapted to avoid any such violations.
- 47. Defendant's collection efforts with respect to this alleged debt from Plaintiff caused Plaintiff to suffer concrete and particularized harm, inter alia, because the FDCPA provides Plaintiff with the legally protected right to be not to be misled or treated unfairly with respect to any action for the collection of any consumer debt.
- 48. Defendant's deceptive, misleading and unfair representations with respect to its collection efforts were material misrepresentations that affected and frustrated Plaintiff's ability to intelligently respond to Defendant's collection efforts because Plaintiff could not adequately respond to Defendant's demand for payment of this debt.
- 49. Defendant's actions created an appreciable risk to Plaintiff of being unable to properly respond or handle Defendant's debt collection.
- 50. Plaintiff was confused and misled to his detriment by the statements in the dunning letter, and relied on the contents of the letter to his detriment.
- 51. Plaintiff would have pursued a different course of action were it not for Defendant's statutory violations.

52. As a result of Defendant's deceptive, misleading and false debt collection practices, Plaintiff has been damaged.

COUNT I

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692e et seq.

- 53. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs above herein with the same force and effect as if the same were set forth at length herein.
- 54. Defendant's debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692e.
- 55. Pursuant to 15 U.S.C. §1692e, a debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt.
- 56. Defendants violated said section, as described above, by making a false, deceptive, and misleading representations in violation of §§ 1692e and 1692e (10).
 - 57. By reason thereof, Defendants are liable to Plaintiff for judgment that Defendant's conduct violated Section 1692e et seq. of the FDCPA, and Plaintiff is entitled to actual damages, statutory damages, costs and attorneys' fees.

COUNT II VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692f et seq.

- 58. Plaintiff repeats the allegations above as if set forth here.
- 59. Alternatively, Defendant's debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692f.
- 60. Pursuant to 15 U.S.C. §1692f, a debt collector may not use any unfair or unconscionable means in connection with the collection of any debt.

- 61. Defendants violated this section, including § 1692f by failing to identify the current creditor pursuant to § 1692g.
- 62. By reason thereof, Defendants are liable to Plaintiff for judgment that Defendant's conduct violated Section 1692f et seq. of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

COUNT III VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692g et seq.

- 63. Plaintiff repeats the allegations contained in the above paragraphs as if set forth here.
- 64. Defendant's debt collection efforts attempted and/or directed towards the Plaintiff violated various provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692g.
 - 65. Pursuant to 15 U.S.C. § 1692g:

Within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall... send the consumer a written notice containing —...

- (1) the amount of the debt;
- (2) the name of the creditor to whom the debt is owed;
- 66. Defendants violated this section by failing to provide the proper notice required by \$1692g in an initial collection letter.
- 67. By reason thereof, Defendants are liable to Plaintiff for judgment that Defendant's conduct violated Section 1692g et seq. of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

DEMAND FOR TRIAL BY JURY

68. Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff Oleg Amelko, individually and on behalf of all others similarly situated,

demands judgment from Defendants Pressler, Felt & Warshaw, LLP and Midland Credit

Management, Inc. as follows:

1. Declaring that this action is properly maintainable as a Class Action and certifying

Plaintiff as Class representative, and Uri Horowitz, Esq. as Class Counsel;

2. Awarding Plaintiff and the Class statutory damages;

3. Awarding Plaintiff and the Class actual damages;

4. Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and

expenses;

5. Awarding pre-judgment interest and post-judgment interest; and

6. Awarding Plaintiff and the Class such other and further relief as this Court may deem

just and proper.

Dated: August 10, 2021

Respectfully Submitted,

HOROWITZ LAW, PLLC

/s/ Uri Horowitz

Uri Horowitz, Esq. 14441 70th Road Flushing, NY 11367

Ph: 718-705-8700 ext. 126

Fax: 718-705-8705

uri@horowitzlawpllc.com

Counsel for Plaintiff

11